



Centre for
Public Health

Merseyside Inter Agency Drug Misuse Database

Phoenix House Outreach

November 2006 - February 2007

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Introduction

The Inter Agency Drug Misuse Database (IAD), established by Merseyside Drug (and Alcohol) Action Teams, Merseyside Police and the Public Health Sector (now Centre for Public Health) in 1997, supports the need for local information on drug misuse.

This IAD report aims to:

- Provide a breakdown of the demography and drugs of use, of clients in contact with Phoenix House Outreach.
- Reflect levels of service and intervention activity.
- Demonstrate crossover of clients by cross-matching attributable Phoenix House Clients to Structured Drug Treatment, Syringe Exchange Services and Arrest Referral datasets.

Analyses provided in this initial report are taken from data provided by Phoenix House for November 2006 - February 2007.

The IAD collects data from criminal justice services, syringe exchange schemes (both pharmacy and agency-based), the National Drug Treatment Monitoring System (NDTMS) and Connexions. For the purpose of the cross matching we will be utilising data from Q3 2006/7 (October - December) for NDTMS, Syringe Exchange Services (SES) and Arrest Referral.

Phoenix House Assertive Outreach Project

In association with Wirral DAAT and the Neighbourhood Renewal Fund, Phoenix House has developed an assertive outreach programme to address various issues around substance misuse in Birkenhead town centre. The IAD at the Centre for Public Health is supporting this by providing a monitoring system to facilitate evaluation of both interventions and outcomes for the project. This is the first report from this monitoring system.

Executive Summary

We present data for clients reported to the IAD by the Phoenix House Outreach project for the period November 2006 to February 2007. The primary substance use problem reported for this group was alcohol and the main issue beyond their substance use was housing. The majority of this group have no stable housing and whilst many are in contact with services of some kind they do not appear to engage consistently with many failing to attend appointments made.

- A total of 66 individuals were reported for this period, however full attributors were only available for 51 of these. **Where appropriate figures are provided for all 66 reported clients.** It is of course, a feature of Outreach work that client details are sometimes difficult to get.
- The client group reported for this period were predominantly male (81.8%) and over 30 years old (65%) with 34.8% of all clients over 40 years old.
- Female clients were mainly over 30 years old (66.6%) with 58.3% of all female clients being between 30 and 39 years old.
- A similar pattern was found with male clients with 64.8% over 30 years old and 24% 45 or over.
- Overall, 74.2% of clients were *not* in stable accommodation, with 77.8% of males and 58.3% of females being vulnerably housed or NFA.
- Of all clients, 65.2% were reported as being in drug services of which the majority (47%) were in ARCH. All females were reported as being in drug services with 50% being in ARCH and the remainder reported as being with Wirral Drug Service.
- The main reported problematic substance of use was alcohol (80.3%) with just 16.7% reporting methadone or heroin use. For male clients, 81.5% reported alcohol as the main substance whilst for females it was 75%.
- Five clients (all male) were also found in syringe exchange data for the same period with 2 being in agency syringe exchange, 2 in pharmacy syringe and one using both.
- Further cross matching revealed 24 people reported through NDTMS and one reported through Arrest Referral. The disparity between numbers reported through NDTMS and numbers reported as being "in services" through Outreach monitoring is due to primary alcohol clients being excluded from NDTMS data.
- Interventions were reported for 43 of the individuals reported for this period, with the most common intervention being referral to Housing Services and Housing Advice.
- Of the 23 clients with no reported intervention 11 were non-attributable; accounting for 73.3% of all non attributable clients reported and perhaps highlighting this group as difficult to engage with. Twelve of these 23 clients were reported as being in services.
- The outcomes of interventions revealed that more clients failed to get even temporary accommodation than received it, regardless of the interventions to help facilitate this.
- Several clients required and received medical assistance, including first aid, perhaps demonstrating the vulnerability of this group.

Client Demographics

There were 66 Phoenix House Outreach clients reported to the IAD for the period November 2006-February 2007. Attributable data (Initials, Date of Birth and Gender) were available for 51 (83%) of these clients. Figures are based on available data so some tables will have information relating to non-attributable individuals as we have sufficient information for the variable in question. The small dataset makes it possible to do this with a reasonable degree of accuracy despite the lack of full attributor for all clients.

Table 1: Gender & Age Group of *Attributable* Individuals

Gender	n	%
Male	54	81.8
Female	12	18.2
Unknown	0	0
Age Group		
Under 18	1	2.0
18-19	0	0.0
20-24	4	7.8
25-29	3	5.9
30-34	11	21.6
35-39	9	17.6
40-44	10	19.6
45+	13	25.5
<i>Total</i>	<i>51</i>	<i>100</i>

Table 2: Gender by Age Group of *Attributable* Individuals

Age Group	Gender			
	Male		Female	
	n	%	n	%
Under 18	1	2.4	0	0
18-19	0	0	0	0
20-24	2	4.9	2	20.0
25-29	3	7.3	0	0
30-34	7	17.1	4	40.0
35-39	6	14.6	3	30.0
40-44	9	22.0	1	10.0
45+	13	31.7	0	0
<i>Total</i>	<i>41</i>	<i>100</i>	<i>10</i>	<i>100</i>

Table 3: Ethnicity of *All* Reported Individuals

Ethnicity	n	%
British	40	60.6
Irish	1	1.5
Other White	1	1.5
Unknown	24	36.4
<i>Total</i>	<i>66</i>	<i>100</i>

Geo-demographics

Table 4: Location of Initial Contact with All Individuals

Location	n	%
Town Centre	53	80.3
Hamilton Square	12	18.2
Woodside	1	1.5
<i>Total</i>	<i>66</i>	<i>100</i>

Table 5: Accommodation Arrangements of All Individuals

In Accommodation	n	%
Yes	17	25.8
No	49	74.2
Accommodation Types		
NFA	30	45.5
Temporary Accommodation	5	7.6
Rented	16	24.2
Hostel	14	21.2
Owner Occupied	1	1.5
<i>Total</i>	<i>66</i>	<i>100</i>

Table 6: Accommodation Type by Gender for All Individuals

Accommodation Type	Male		Female	
	n	%	n	%
NFA	25	46.3	5	41.7
Temporary Accommodation	4	7.4	1	8.3
Rented	11	20.4	5	41.7
Hostel	13	24.1	1	8.3
Owner Occupied	1	1.9	0	0
<i>Total</i>	<i>54</i>	<i>100</i>	<i>12</i>	<i>100</i>

Of males, 77.8% did not have stable accommodation (i.e rented with a long term contract or owner occupied); of females, this was 58.3%.

Table 7: Individuals Reported as “in Services”

In Services	n	%
Yes	43	65.2
No	22	33.3
Unknown	1	1.5
Service Types		
ARCH	31	47.0
Wirral Drug Service	11	16.7
Wirral Alcohol Service	1	1.5
Not in Services/Unknown	23	34.8
<i>Total</i>	<i>66</i>	<i>100</i>

Table 8: Individuals in Services by Gender

Service Types	Male		Female	
	n	%	n	%
ARCH	27	77.1	4	50.0
Wirral Drug Service	7	20.0	4	50.0
Wirral Alcohol Service	1	2.9	0	0
<i>Total</i>	<i>35</i>	<i>100</i>	<i>8</i>	<i>100</i>

Substance Use

Table 9: Main and Secondary Substances of Use Reported by All Individuals

Main Substance	n	%*
Heroin	1	1.5
Methadone	11	16.7
Crack	1	1.5
Alcohol	53	80.3
<i>Total</i>	<i>66</i>	<i>100</i>
Secondary Substance		
Heroin	5	7.6
Methadone	17	25.8
Alcohol	3	4.5
Other	2	3.0
<i>Total</i>	<i>27</i>	<i>40.9</i>

* percentages for secondary substance are based on 66 clients, not just those who reported a second substance.

Table 10: Gender by Main Substance of Use – All Clients

Main Substance	Gender			
	Male		Female	
	n	%	n	%
Heroin	1	1.9	0	0
Methadone	9	16.7	2	16.7
Crack	0	0	1	8.3
Alcohol	44	81.5	9	75.0
<i>Total</i>	<i>54</i>	<i>100</i>	<i>12</i>	<i>100</i>

Table 11: Main Substance of Use by Age Group – Attributable clients only

Age Group	Main Substance							
	Heroin		Methadone		Crack		Alcohol	
	n	%	n	%	n	%	n	%
Under 18	0	0	1	11.1	0	0	0	0
18-19	0	0	0	0	0	0	0	0
20-24	0	0	0	0	1	100	3	7.5
25-29	0	0	1	11.1	0	0	2	5.0
30-34	0	0	2	22.2	0	0	9	22.5
35-39	0	0	2	22.2	0	0	7	17.5
40-44	1	100	2	22.2	0	0	7	17.5
45+	0	0	1	11.1	0	0	12	30.0
<i>Total</i>	<i>1</i>	<i>100</i>	<i>9</i>	<i>100</i>	<i>1</i>	<i>100</i>	<i>40</i>	<i>100</i>

*Age Group was only known for 51 clients.

Table 12: Main Substance of Use by Accommodation – All Clients

Accommodation	Main Substance							
	Heroin		Methadone		Crack		Alcohol	
	n	%	n	%	n	%	n	%
NFA	0	0	2	18.2	0	0	28	52.8
Temporary Accommodation	0	0	1	9.1	0	0	4	7.5
Rented	0	0	7	63.6	1	100	8	15.1
Hostel	1	100	1	9.1	0	0	12	22.6
Owner Occupied	0	0	0	0	0	0	1	1.9
<i>Total</i>	<i>1</i>	<i>100</i>	<i>11</i>	<i>100</i>	<i>1</i>	<i>100</i>	<i>53</i>	<i>100</i>

Of alcohol users (alcohol as main substance), 17% are in accommodation; of all methadone users (reporting methadone as main substance), 63.6% are in accommodation. Of individuals with no fixed abode 93.3% are alcohol users.

Table 13: Main Substance of Use by Service – All Clients

Service	Main Substance							
	Heroin		Methadone		Crack		Alcohol	
	n	%	n	%	n	%	n	%
ARCH	0	0	6	54.5	0	0	25	47.2
Wirral Drug Service	0	0	4	36.4	0	0	7	13.2
Wirral Alcohol Service	0	0	0	0	0	0	1	1.9
Not in Services/Unknown	1	100	1	9.1	1	100	20	37.7
<i>Total</i>	<i>1</i>	<i>100</i>	<i>11</i>	<i>100</i>	<i>1</i>	<i>100</i>	<i>53</i>	<i>100</i>

INTERVENTIONS

Specific interventions were reported for 43 individuals in contact with this project. There were 128 reported interventions made (average of just under 2 interventions per client reported as in contact with Phoenix House from November 2006 -February 2007).

Table 14: Total Number of Interventions Reported to the IAD

Intervention	n
Housing Services	48
Housing Advice	11
A&E	8
GP	7
ARCH Open Access	6
Benefits Advice	6
Phoenix Community Services	3
Tranmere Alliance	2
The Lodge	2
Wirral Drug Service	2
Walk in Centre	2
Wirral Alcohol Service	1
Charles Thompson Mission	1
Response	1
Other	28
<i>Total</i>	<i>128</i>

Table 15: Total Number of Interventions an Individual had during any Contact.

Intervention	n
1 Intervention	30
2 Interventions	9
3 Interventions	3
4 Interventions	1
<i>Total</i>	<i>43</i>

Clients without reported Interventions

Within the 23 clients without interventions:

- 11 were non attributable, accounting for 73.3% of all non-attributable individuals reported to the IAD by Phoenix House.
- 12 are reported as in services; 9 Individuals in Arch, 2 in Wirral Drug Service, 1 in Wirral Alcohol service.

OUTCOMES

All 43 individuals with interventions also had outcomes recorded; 102 separate outcomes were recorded for Phoenix House Outreach.

Please Note: The following groupings are based on codings of qualitative Outcome data, and reflect, as best as possible, the varied nature of Outreach intervention outcomes.

Table 16: Total Number of Outcomes Reported to the IAD

Intervention	n
Temporary Accommodation*	6
No temporary accommodation available	10
Housed	1
No housing available	1
Refused accommodation	2
Attended GP practice	4
Attended hospital	6
Attended Court	3
Attended Service/Appointment- Other	9
Did not attend service	29
Accepted onto service	3
Appointment with service arranged	2
Contact with &/or apply to service	8
Given Clothes	6
Given Assistance- Other	3
Other outcome**	10
<i>Total</i>	<i>102</i>

* Temporary accommodation includes hostel accommodation.

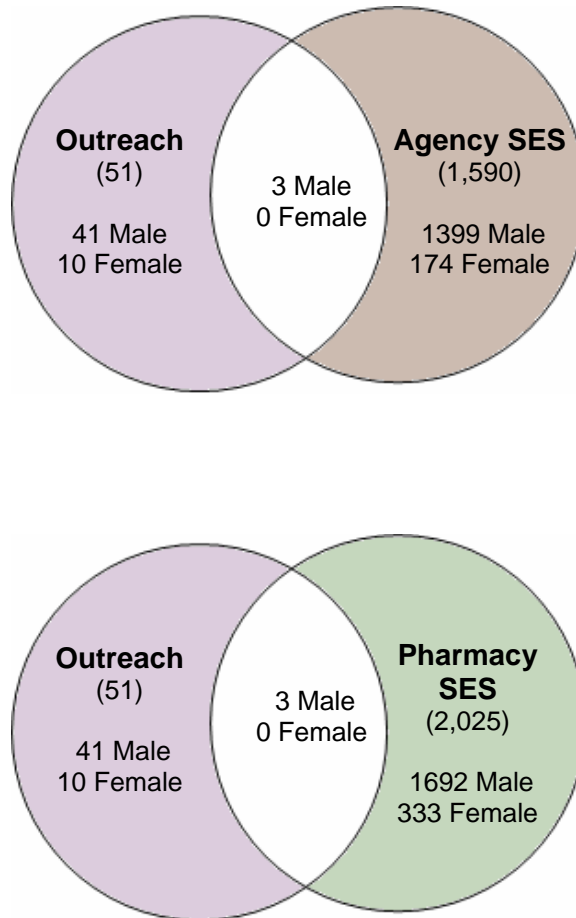
** Examples of Other Outcomes include: Loan from Job Centre, Case Dismissed and Kept in Hospital.

CROSS MATCHED DATASETS

Data are shown for the crossover between Phoenix House Outreach and datasets from October-December 2006 (Q3) for each type of Syringe Exchange, National Drug Treatment Monitoring System (NDTMS) and Arrest Referral, separately. These datasets cover Merseyside and Cheshire.

NB: Only clients with an attributor are included in the analyses. Numbers in brackets refer to the total number of attributable individuals reported for that service type. These include the numbers appearing in the crossover sections.

Fig 1: Phoenix House Outreach Crossovers with Syringe Exchange Services Datasets



1 of the cross matched males is the same individual for both the Pharmacy and Agency crossovers.

Fig 2: Phoenix House Outreach Crossovers with NDTMS and Arrest Referral Datasets

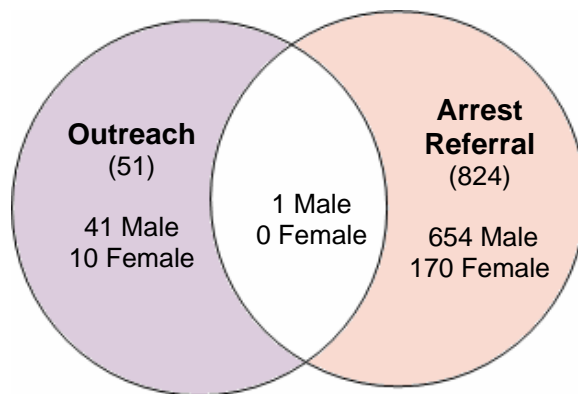
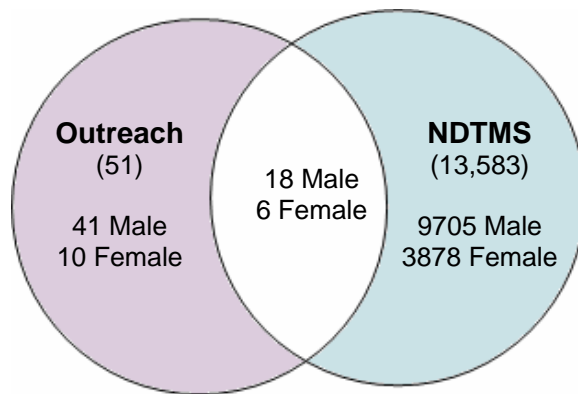


Table 17: Individuals Cross-matched to Outreach and between Datasets

	Outreach			
	AR	NDTMS	PSES	ASES
AR	-	1	0	1
NDTMS	1	-	1	3
PSES	0	1	-	1
ASES	1	3	1	-

- There is 1 individual that attends both pharmacy and agency SES and is in treatment.
- There is 1 individual that attends agency SES, is in arrest referral and is in treatment.